

**JEFFERSON COUNTY PUBLIC HEALTH – PLANNED PERFORMANCE MEASURES 2018
COMMUNITY HEALTH - TARGETED CLINICAL HEALTH SERVICES PROGRAM**

PROGRAMS: Family Planning, School Based Health Clinics, Breast and Cervical Health, and Foot Care

MISSION: To provide targeted health services, health screenings and prevention services to specific populations with limited access to improve the health of the community.
Mission Statement for Family Planning Program: To provide accessible, high quality confidential reproductive health services in a safe, respectful environment.

Goals	Objective	Performance Indicator	2012 Actual	2013 Actual	2014 Actual	2015 Actual	2016 Actual	2017 Projected	2018 Planned
Goal 1: Assure low cost Family Planning Services are provided and accessible for all women	Track Family Planning usage pattern	Number of annual unduplicated clients served in Family Planning	1,027	1,125	917	903	826	900	900
		Number of annual Family Planning clients age 30-39	188	201	156	146	151	150	150
		Number of annual Family Planning Clients age 18-29	540	492	410	415	432	430	430
Goal 2: Maintain low teen pregnancy rate in Jefferson County	Provide access to Birth Control Methods, including LARCs and Emergency Contraception 5 days/ week with an appointment scheduled within a week	Annual number of clients under 19 served in Family Planning (from Ahlers report)	373	424	356	382	274	300	300
Goal 3: Decrease chlamydia and gonorrhea infections in Jefferson County	Provide access to CT/NG screening, diagnosis and treatment for Jefferson County residents and their sexual partners.	# of female clients annually screened for Chlamydia: <25yo	301	368	320	311	284	300	300
		% of female clients screened for Chlamydia: <25yo	56.5%	60.4%	63.4%	60.3%	68%	65%	65%
		# of male clients annually screened for Chlamydia			75	71	78	75	75
		% of male clients annually screened for Chlamydia			82.4%	89.9%	86%	85%	85%

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Goal 4: Improve access to health care for high school students in Jefferson County	Serve 40% of enrolled students at Port Townsend and Chimacum High Schools through the School Based Clinics	Number of annual unduplicated clients served in the Chimacum and Port Townsend School Based Health Clinics	297	287	287	283	236	250	250
Goal 5: Support seniors' independence by maintaining walking mobility	Maintain community Foot Care program	Number of annual foot care clients in community centers and home visits	2,312	1,946	1979	1760	1738	1750	1750

SUMMARY OF KEY FUNDING / SERVICE ISSUES:

JCPH staff launched an Electronic Medical Records (EMR) system in January 2013 to remain compliant with the Affordable Care Act (ACA). Throughout 2016 the EMR improved efficiency and increased reimbursement levels as staff continued to become more proficient, as well as the EMR vendor continuing to make improvements on their system. Electronic patient portal was installed the end of 2014 and an impressive number of our clients are actively connected to the portal.

At the end of 2016, management decided to have billing done by an outside vendor in Texas, which included a migration of our EHR system into the cloud. This went “live” in February 2017. Because of our high client population of confidential teens, ensuring confidentiality is maintained with external billing has been a critical focus of our team.

Changes with recommended female exam schedules, such as frequency of required Pap smears, continue affecting our total number of visits when compared to previous years; in addition, our increased use of Long-Acting Reversible Contraception (LARCs) methods has further decreased number of clinic visits for our clients. We have noted an increase in LARC method requests beginning 2017, with clients voicing concern regarding uncertainty of health care coverage in the future.

In 2014 we noted a lower total number of unduplicated clients aged 30-39. The Family Planning team held a focus group of clients in this age group to gather information on barriers to care and identifying strategies for better serving this population. Since the focus group discussion, JCPH has extended clinic hours by adding evening appointments, earlier morning appointments and lunchtime appointments, to increase access

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for our clients, per recommendations from this focus group. Evening appointments were the most popular, and we have continued evening appointments each week.

Family planning services continue in Quilcene twice a month. Outreach continues to south county residents for Family Planning services.

JCPH continues our partnership with Jefferson Healthcare in operating two school clinics: Port Townsend High School and Chimacum High School. These clinics serve enrolled students seeking Mental Health, Family Planning, and Primary Health Care services. Number of unduplicated students using School-Based Health Centers in 2016 is decreased compared to the past 3 years. Possible factors include decreasing enrollment in Chimacum, and Health Clinic at Port Townsend is located in a building that is now mostly housing administration, rather than classrooms. This is a change that makes the clinic much less accessible to students, and we are talking with school administration regarding these concerns. These two clinics are currently the only operating School-Based Health Centers on the Olympic Peninsula; however, Port Angeles School Board voted in June 2017 to start School-Based Health Center in Fall 2017! JCPH is an important resource and has provided guidance and expertise for this group.

State and federal funding for the Breast and Cervical Health Program (BCHP) has been reduced in 2016 and 2017. Most women who qualified for this program in the past now qualify for free or reduced cost health insurance through the Affordable Care Act.

Foot Care: Jefferson County has an aging population; the median age of Jefferson County is 55.1 years, with the median age of WA State 37.8 years. The JCPH Foot Care Program enables our older population to maintain independence and mobility by providing foot maintenance at community centers and in private homes.

August 31, 2017