



Rose Ann Carroll

JEFFERSON COUNTY AUDITOR

PO Box 563, Port Townsend WA 98368
(360) 385-9118 carrollra@co.jefferson.wa.us

Brenda Huntingford – Chief Deputy
(360) 385-9358 bhuntingford@co.jefferson.wa.us

Jefferson County Auditor's Office Press Release

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Washington State Department of Licensing
will be launching a new, fully modernized driver licensing system.
The deployment has been set for late August 2018.

**Jefferson County Auditor's Office
Unable to Process
Vehicle and Vessel Licensing Transactions
On
Friday, August 31, 2018**

What does this mean to you, the Jefferson County Auditor's Office customer?

Staff will be unable to process Vehicle and Vessel Licensing Services.

However, the office will be open for all other business normally conducted in our office.

Washington State Department of Licensing press release below.

OLYMPIA – The Washington State Department of Licensing is preparing to launch a new, fully modernized driver licensing system.

The \$34.8 million DRIVES R2 project will improve services to citizens, agency business partners, and the state's transportation system. State and federal agencies that rely on DOL data for public safety, licensing, identification cards, and revenue will also benefit.

Throughout the summer, DOL employees will be training and testing the system in preparation for the anticipated rollout over the Labor Day holiday weekend. To accommodate the cutover process, DOL's Licensing Services Offices will be closed Friday, Aug. 31 through Sept. 3. Vehicle licensing offices may remain open during the cutover, but they will be unable to provide vehicle and vessel services.

Online services, like those used to buy car tabs and renew driver licenses, will likely be disrupted before and during the cutover process. A full listing of affected online services will be posted later this summer on the DOL website.

"Summer is our busiest season and we want customers to have the time they need to complete their transactions," said DOL communications and education director Krista Carlson. "We encourage anyone needing services in August and September to avoid the cutover weekend. If you need to visit our offices, come in early, or skip a trip and renew by accessing our online services."

DRIVES R2 is the second in a series of overhauls to DOL's legacy systems. The \$39.2 million DRIVES R1 project, which updated vehicle licensing systems was successfully completed in December 2016. A third project R3, to upgrade DOL's Business and Professional Licensing systems will launch later this year.

DOL is proud to be making these changes to serve you better. Updates about the R2 project and service disruptions will be available at <http://www.dol.wa.gov/about/what-is-drives.html>